

KALRO DAIRY INSTITUTE

FARM VISIT & APPOINTMENT GUIDEBOOK

A practical guide for planning your Naivasha farm visit, preparing your booking details and making informed livestock enquiries.

Appointment booking total	KSh 15,500
Guidebook & training fee (non-refundable)	KSh 500
Animal deposit (refundable subject to the stated terms)	KSh 15,000

1. Before you book

- Choose a preferred appointment date and time during the published visiting hours: Monday–Saturday, 8:00 a.m.–5:00 p.m. Visits are by appointment. Your requested time is not confirmed until the farm team replies.
- Prepare your full name, reachable phone number, appointment purpose, preferred date and time, and the payment transaction code/reference.
- Keep your payment confirmation message or receipt. Enter the transaction code exactly as it appears on your payment confirmation.

2. Booking charge and guidebook

The website lists a total booking amount of KSh 15,500: KSh 500 for the guidebook and training (non-refundable) and KSh 15,000 as a refundable animal deposit. The guidebook is a required part of the appointment process. Read this guide before submitting your appointment request.

The transaction code submitted through the website is for staff reference only. Submitting a code does not itself verify payment or confirm an appointment. The farm team must verify the payment and reply to confirm the booking.

3. Understanding the animal deposit

If you purchase animals during your visit, the KSh 15,000 deposit is deducted from the purchase price. If you do not purchase animals, the website's stated terms say the deposit is refunded. Confirm the applicable process and timing directly with the farm team before paying.

4. Plan your visit

- Location: KALRO Naivasha Livestock Farm, Nakuru Road, Naivasha, Nakuru County, Kenya.
- Contact: +254 117 447 640.
- Email shown on the website: livestock@kalro.org. The website also lists info@kalrofarmnaivasha.co.ke in its quick-contact section.
- Bring your booking/payment reference and a copy of any relevant livestock or farm requirements you want to discuss.

5. During the visit

Tell the team what you want to achieve—such as viewing dairy cattle, discussing breeds, asking about animal feeds, chicks, breeding or farm services. Availability and prices may change, so confirm details with staff before making a purchase decision.

6. After submitting the online form

The form opens WhatsApp with your details and transaction code for the team to review. Send the message and wait for staff to verify the transaction and confirm your appointment. Do not treat the WhatsApp draft or a submitted form as proof of confirmed booking.

Important: This guidebook summarizes the appointment information currently displayed on the website. Confirm current charges, payment instructions, refund arrangements and availability directly with the farm team before making payment.